

Advancing **System of Systems Dynamics (SoSD)** in the **Cyber Intelligence (CYBINT)** domain

Copenhagen Institute for **Futures** Studies
Instituttet for **Fremtids**forskning



Adam D.M. Svendsen, PhD

*Intelligence & Defence Strategist, Educator, Researcher + Consultant,
Copenhagen Institute for Futures Studies (CIFS/IFF), Denmark
www.cifs.dk / www.researcherid.com/rid/D-9577-2015*

asv@cifs.dk (+45) 25 72 92 73 (DK/EUROPE)
adam@asgonline.co.uk / +44 (0)7855 154 984 (UK/GLOBAL)
twitter.com/intstrategist

Introduction #1

- Offer response to contemporary **CYBINT** challenge(s)
- Further develop **frameworks + related concepts** = for advancing **System of Systems Dynamics (SoSD)** in Cyber Intelligence (CYBINT) domain in **globalised circs.**
- Build on '**System of Systems Analysis**' (SoSA) approaches >>> offer a **joined-up comprehensive systems-based approach**
- Help subsequent '**System of Systems Engineering**' - (**SoSE**) efforts - i.e. 'mission accomplishment' thru transforming devs + to better capture enterprise-relevant characteristics, notably the **SoSD** involved.
- Aim = for realising greater **contextualisation potential** relating to CYBINT missions + in closely assoc. areas beyond.

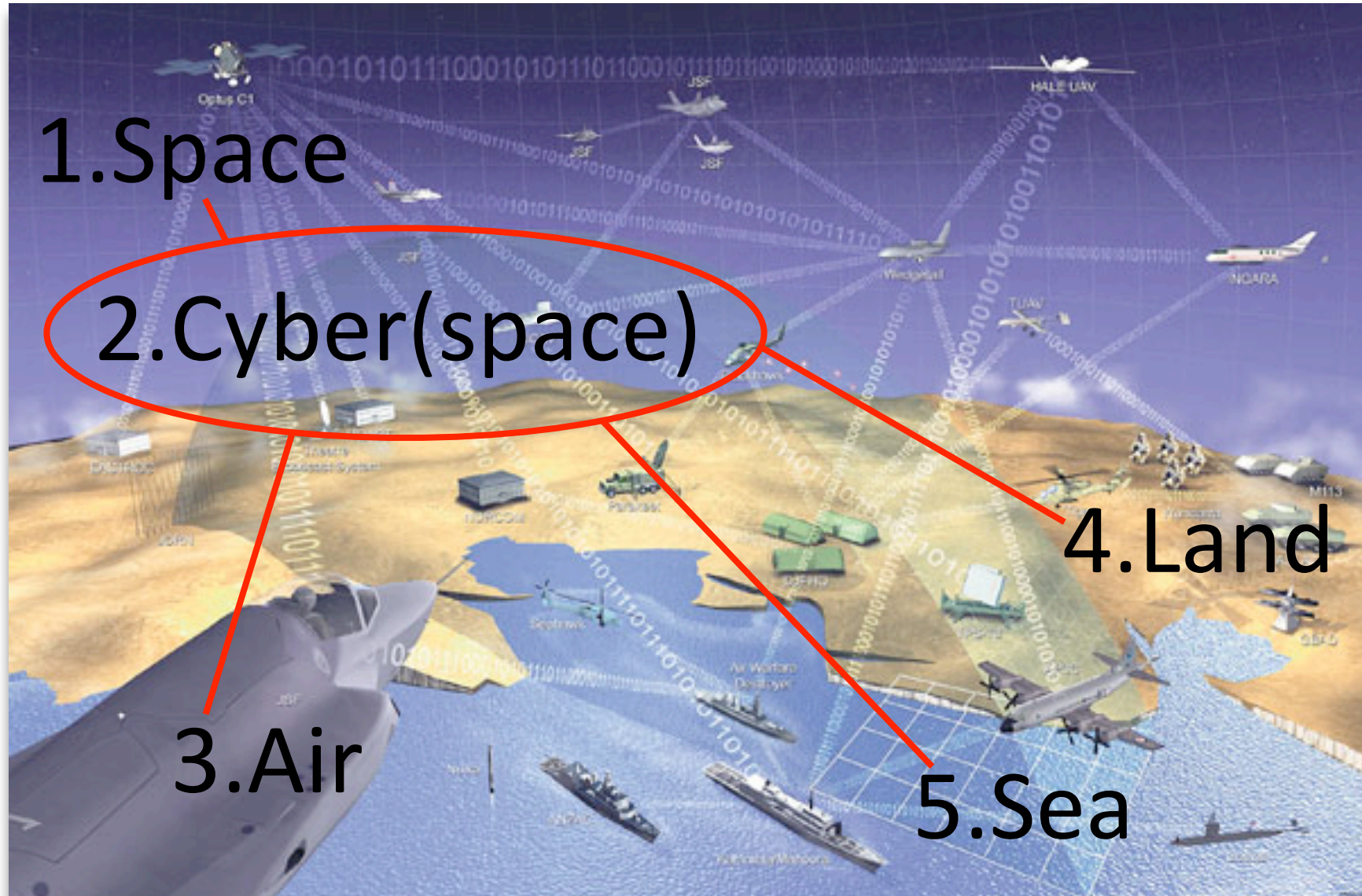
Introduction #2

- Throughout **maintain focus** on:
 - ➡ **sustained delivery of intelligence reqs of ‘3Rs’** = *‘getting the **right intelligence/information**, to the **right person/people**, at the **right time**’* +
 - ➡ Continuing to **simultaneously better meet + consistently sustain over time in cyber enterprises** >>> all of highly-pressing customer/end-user intelligence delivery criteria of **‘STARC’** = *‘Specificity, Timeliness, Accuracy, Relevance and Clarity’*
- **Esp. pressing reqs to realise during contemporary ‘Big Data’ + ‘Cyber’ age** - esp. where areas, e.g. **‘attribution’ in cyber contexts = remain difficult.**

Introduction #3

- **Conclusions = designed to offer overall suggestions >>>**
potential viable utility in CYBINT work - however precisely configured/
calibrated/scaled (spatially/temporally).
- Esp. while **wide-range of practitioners** strive to navigate several
multi-functional operations (MFOs) ranging from 'war' to 'peace'
+ **cover full-spectrum of diverse concerns**, e.g.:
 - ➡ crisis management, peacekeeping and humanitarian operations, counter-insurgency (COIN), counter-terrorism (CT), counter-proliferation, and the countering of transnational organised crimes, etc.
- Simult. as all above MFOs = occurring in **both virtual (cyber) + physical (sea, air, land, space) domains** during **overall era of globalised strategic risk (GSR)** + unfolding in '**complex co-existence plurality**' (CCP) environments.
- Ultimately, a **constant feedback process of**
'context appreciation' + 'solution fashioning' = important.

5x domains of activity, with cyber(space) linking:



Source: <http://www.defence.gov.au/news/raafnews/editions/4802/images/I0-P12-Main-graphic.jpg>

Current positions #2

- **Recap/summary:** Currently **use/rely on SoSA** approaches, breaking-down ‘problems’ in op. spaces into readily graspable different dimensions of, e.g.:
 - **‘PMESII’** (‘Political, Military, Economic, Social, Informational and Infrastructural’), e.g. used by NATO;
 - **‘PESTLE’** (Political, Economic, Sociological/Social, Technological/Technology, Legal/Legislative, Environmental), e.g. used by EUROPOL;
 - **‘DIME’** (Diplomatic, Information, Military, Economic);
 - **‘HSCB’** (Human, Social, Cultural, Behavioural), e.g. as both used by US Military;
 - **‘STEEL(L)’** (Social, Technology, Economic, Environmental, Political, [Legal]), e.g. as used in commercial/business intelligence contexts, etc.
- + rather than **subsumed singly *within one*** of these categories >>> CYBINT domain **involves *all* different dimensions collectively + needs to** for best capture + tackling of problems, challenges, etc.

Current positions #3

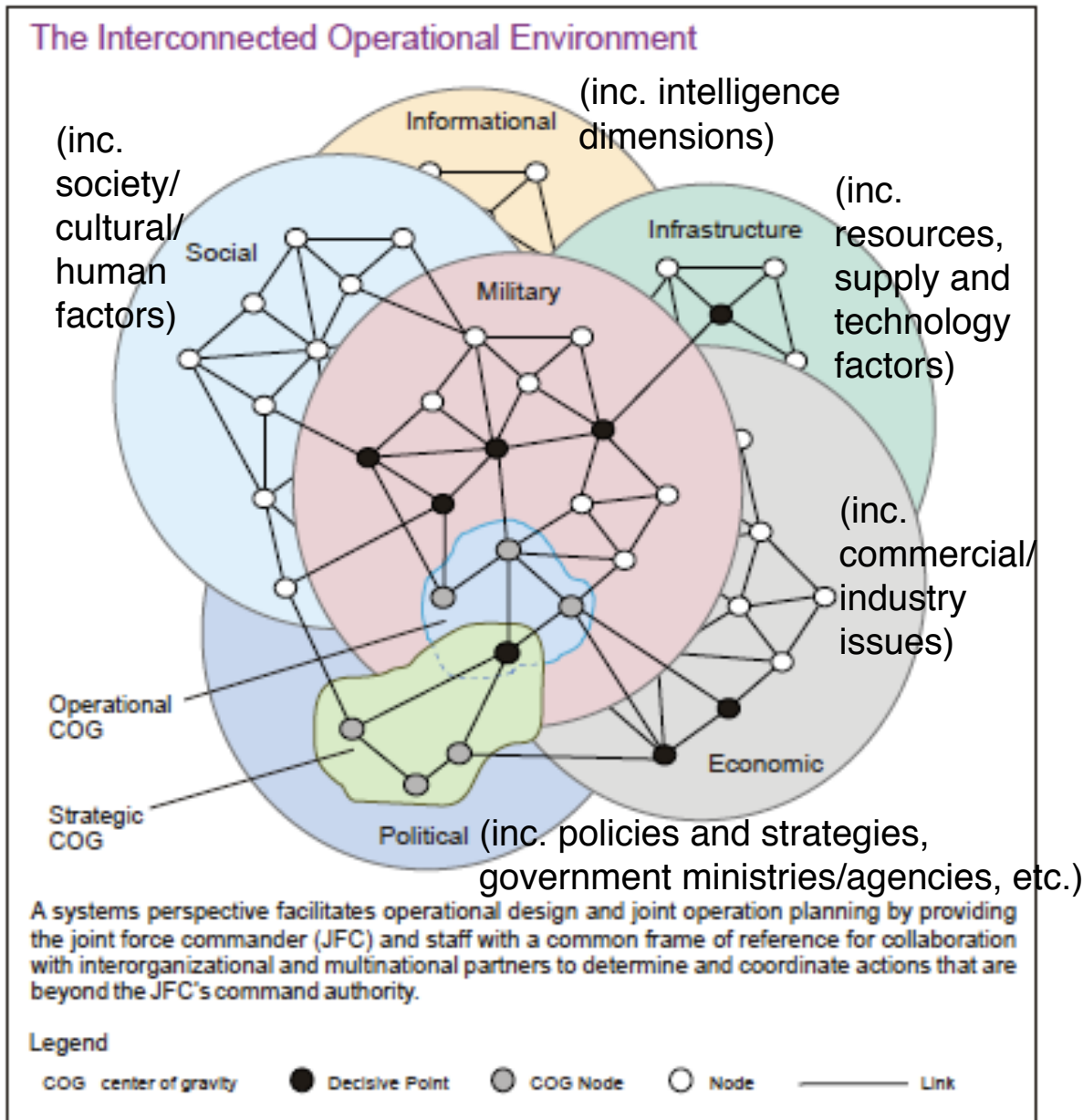
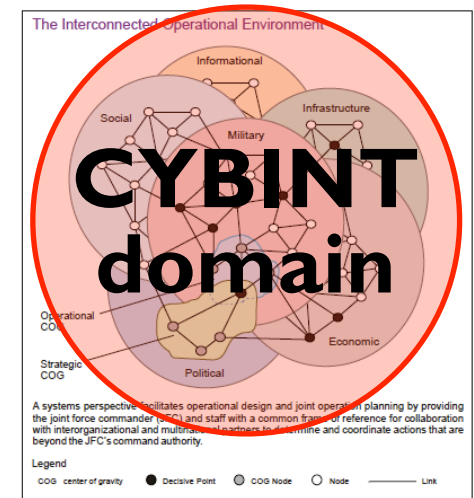


Figure IV-2. The Interconnected Operational Environment

Depiction of System of Systems Analysis (SoSA) - figure IV-2 from US Joint Chiefs of Staff, *J-P 3.0* (Aug. 2011), p.IV-5 (*my additions*)



Pathways forward #1

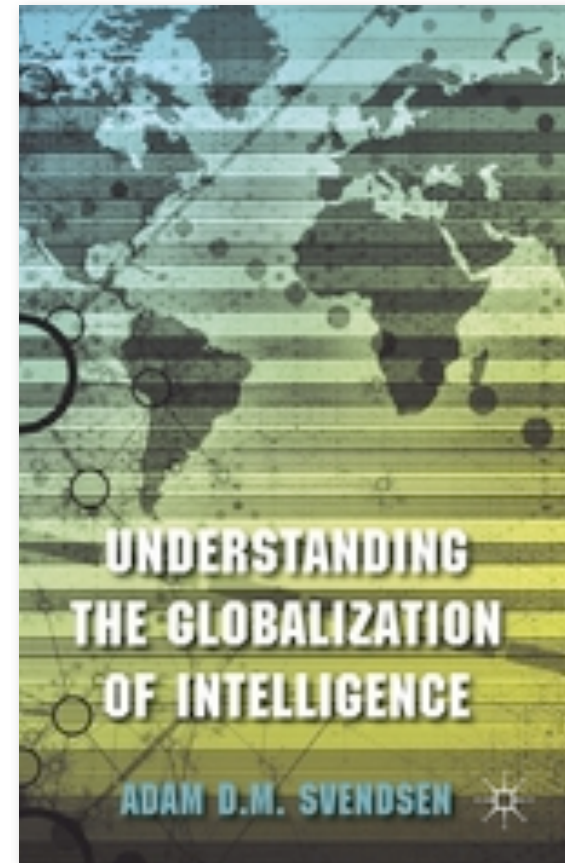
- **Found: SoSA approaches *alone* = not adequate**
- Many different approaches = instead proposed.
- Most viable = **Build on SoSA** approaches + ***better harness SoSE*** approaches in CYBINT domain.
 - e.g. Use ‘**target-centric**’ intelligence analysis approach - cf. Robert M. Clark
 - Got to **keep qualitative + ‘human factors’** well inside the overall CYBINT loop.
- Advance **interconnected, joined-up ‘systemic’ model** = helpful for subsequent **SoSE** + synthesis + sense-making efforts.
- Namely, advance a ‘**SoSA+SoSE**’ (**SoSD**) approach

Pathways forward #2

- That last **SoSD model** inc. covering **8x systemic attributes or variables**:

CHECKLIST

1. internal influences/factors;
2. rationale;
3. types + forms;
4. conditions + terms;
5. trends;
6. functions;
7. external influences/factors; +
8. effects + outcomes.



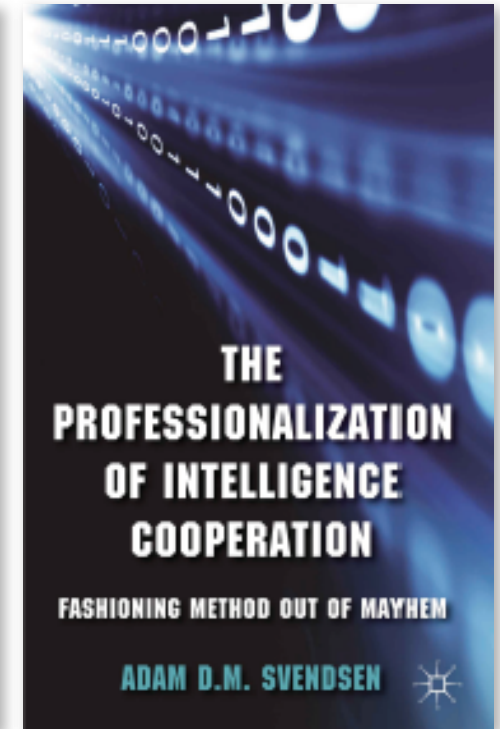
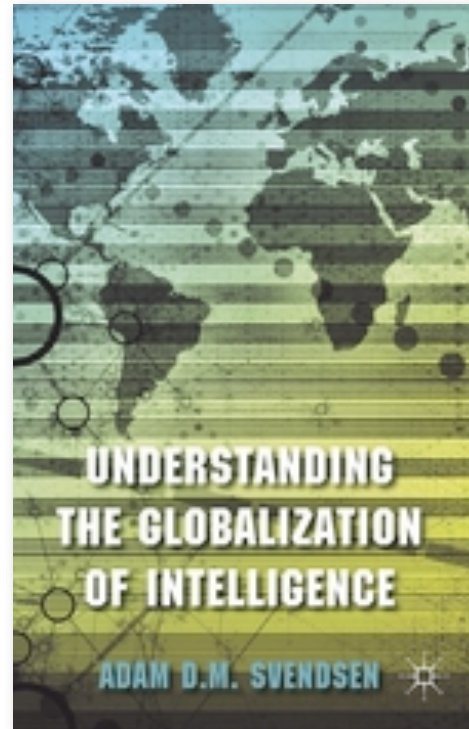
- (cf. A.D.M. Svendsen (2012), *Understanding the Globalization of Intelligence*, pp.99-107)

Pathways forward #3

- + inc. covering **8x levels of (inter-)activity/implementation:**

CHECKLIST

1. Ideological
2. Theoretical
3. Strategic
4. Policy
5. Operational
6. Tactical
7. Individual (as 'professional')
8. Personal



- + ack. **'Reach' concepts >>> 'under-reach' + 'over-reach'**
- Need realise **'optimised reach balance(s)'** in CYBINT enterprises

(cf. A.D.M. Svendsen (2012), *Understanding the Globalization of Intelligence*, e.g. p.12, etc. + A.D.M. Svendsen (2012), *The Professionalization of Intelligence Cooperation*.)

Pathways forward #4

Figure 3.2
Geospatially Oriented Aspects of the Information Domain of the
Operating Environment

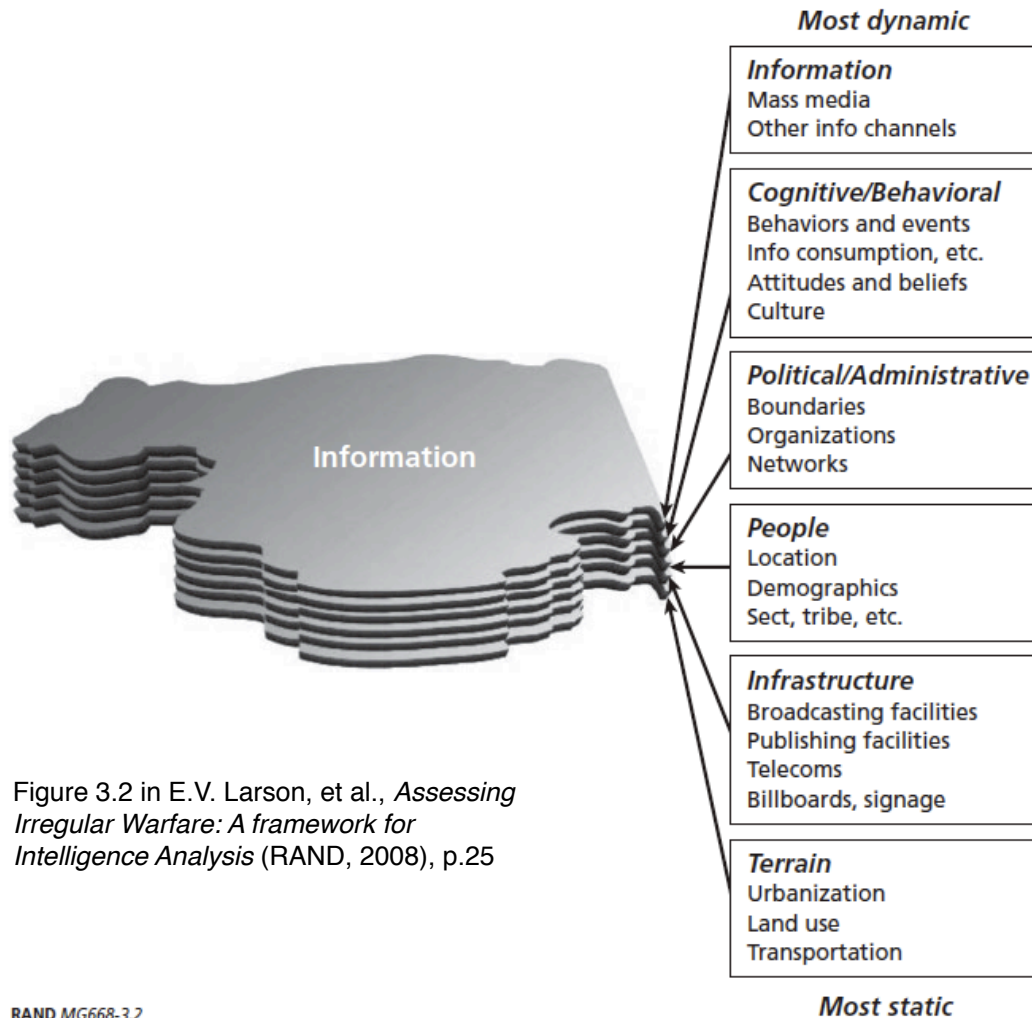


Figure 3.2 in E.V. Larson, et al., *Assessing Irregular Warfare: A framework for Intelligence Analysis* (RAND, 2008), p.25

RAND MG668-3.2

- + inc. covering **geo-spatial = physical, not just virtual dimensions** of cyber - e.g. as given in this figure.

Context appreciation

- Captures '**M4IS2**: multiagency, multinational, multidisciplinary, multidomain information sharing and sense making', which **ranges across 'eight entities** [of] commerce, academic, government, civil society, media, law enforcement, military and non-government/non-profit.' (Segell, 2012)
- Shows importance of + doing **RESINT + COLINT** in CYBINT.

Fusion approach #1

Overall 'Situational Awareness' Evaluation (**SoSA/G-J2**)



CONTEXT APPRECIATION - Observe + Orient

System attributes/ variables > e.g. inc. captures + covers...? > ----- SoSA units (e.g. PMESII):	Internal influences / factors 'Who?' / 'Which?'	Rationale 'Why?'	Types + Forms 'What?'	Conditions + Terms 'When?'	Trends (+ dynamics/ flows) 'Where?'	Functions 'How?'	External influences / factors 'Who?' / 'Which?'	Effects + Outcomes 'What?' / 'S.W.O.T.'
Political (inc. law/legislation)								
Military								
Economic								
Social (inc. sociological + cultural)								
Informational/ Intelligence (inc. technological)								
Infrastructural (inc. environment[al])								

This matrix is designed to provide an analytic framework with **core - even checkbox - criteria or variables to consider** into which evaluators can record as holistically as possible - e.g., through mapping - what they observe from, e.g., a selected case/issue/problem, etc.

This approach enables the **comprehensive capturing** of - if not all - at least several different aspects of an event/episode, issue, etc., in its **varying key dimensions**.

CYBINT ANALYSIS INSIGHTS

FUSION EXAMPLE: ISIS

Overall 'Situational Awareness' Evaluation (**SoSA/G-J2**)



CONTEXT APPRECIATION - Observe + Orient

System attributes/ variables > e.g. inc. captures + covers...? > ----- SoSA units (e.g. PMESII):	Internal influences / factors 'Who?' / 'Which?'	Rationale 'Why?'	Types + Forms 'What?'	Conditions + Terms 'When?'	Trends (+ dynamics/ flows) 'Where?'	Functions 'How?'	External influences / factors 'Who?' / 'Which?'	Effects + Outcomes 'What?' / 'S.W.O.T.'
Political (inc. law/legislation)	Sharia law / alternative hierarchies	Unrep. elsewhere/ power-play	Strong leadership	Fill governance vacuum	Exploiting Iraq/Syria weaknesses	Ruthless / kill off opposition	Sympathis ers	Imposing regime
Military	Tight, well- disciplined C2	Got weapons / tactics	e.g. Heavy +automatic weaponry	Succeed vs. weaker/ disorg. oppo	Good at capturing; less so at holding?	Agile / flexible / fast- lightfoot	Ex- military personnel	Competent committed adversary
Economic	Profitable/ employed	Make profit - e.g. oil	Steady supply funding	Exploit existing/new markets	Exploiting oil- refineries	Able to sell, e.g. oil	Resp to consumer demands	Self- sustaining/ autarky?
Social (inc. sociological + cultural)	Camarad -erie/ purpose	Romance	Bonding/ band-bros/ marriage	Links/ties - e.g. friends/ passions	Native + Foreign fighters	Quasi- religious/ smashing activities	'Call of the wild'/ share adventurism	Soft + not just hard factors
Informational/ Intelligence (inc. technological)	Good / soc media / BYOD	Able to influence	Social media/ propaganda	INFO/ PSYOPS = work	Use internet - e.g. Twitter	Access to electronic devices	Acquiescence support thru intimidation	Shifting frames of reference
Infrastructural (inc. environment[al])	Good networks/ comms	Can seize/ control/ trade/nego	Training camps/bases	Using what is there - e.g. roads...	Urban/settled/ travel-able areas	Travel on roads / oil refinery use	Unwitting(?) private service prov	Too depend on what have already?


N.B.: **main
CYBINT
concerns
not
isolated
from the
other
aspects
encounter +
need to
consider
more widely**

Fusion approach #2

Overall 'Mission Accomplishment' Guide (**SoSE/G-J3**)

SOLUTION FASHIONING - Decide + Act



SoSA units (e.g. PMESII) > ----- 'Levels' (of interactivity/ implementation/ engineering):	Political (inc. law/ legislation)	Military	Economic	Social (inc. sociological + cultural)	Informational/ Intelligence (inc. technological)	 Infrastructural (inc. environment[al])
Ideological (e.g. Ideas/Why realise?)						
Theoretical (e.g. Aspirations/Why do?)						
Strategic (e.g. Directions/How go?)						
Policy (e.g. Aims/Where go?)						
Operational (e.g. How/What realise?)						
Tactical (e.g. How/What do?)						
Individual (as 'professional') (e.g. What/Which realise?)						
Personal (e.g. Who do?)						

Deliverable work filling/completing this matrix (+ the one given on prev. slide) can be **done 'live'** - e.g. in a real battlespace/operational context ('pre-flight' style); or equally can be **done more 'off-line' + in the abstract** - e.g. during a simulation/training/exercise in the classroom.

Overall, these matrices form useful **analytical frameworks + educational teaching tools**, also helping to advance **standards + best practices** in approaches towards situation evaluations + subsequent transformation.

Also suggests **where 'to draw the line'** in relation to issues, e.g. privacy, etc.

**Privacy
buffer**

Fusion approach #3

Fusion grid = mapping System Attributes/Variables + Levels

for each specified SoS unit of analysis* - e.g. using PMESII model: Political; Military; Economic; Social; Informational/Intelligence; Infrastructural (*show which is selected for focus)

System Attributes/ Variables> ----- 'Levels' (of interactivity/ implementation/ engineering):	Internal influences / factors 'Who?' / 'Which?'	Rationale 'Why?'	Types + Forms 'What?'	Conditions + Terms 'When?'	Trends (+ dynamics/ flows) 'Where?'	Functions 'How?'	External influences / factors 'Who?' / 'Which?'	Effects + Outcomes 'What?' / 'S.W.O.T.'
Ideological (e.g. Ideas/Why realise?)								
Theoretical (e.g. Aspirations/Why do?)								
Strategic (e.g. Directions/How go?)								
Policy (e.g. Aims/Where go?)								
Operational (e.g. How/What realise?)								
Tactical (e.g. How/What do?)								
Individual (as 'professional') (e.g. What/Which realise?)								
Personal (e.g. Who do?)								

This third chart (table) for mapping allows for 'triangulation' to be undertaken, e.g. with the results from the other two previous charts, during overall 'fusion' activities.

Privacy
buffer

Fusion approach #4

OVERVIEW SNAPSHOT SUMMARY

At a minimum for context consider + fuse:

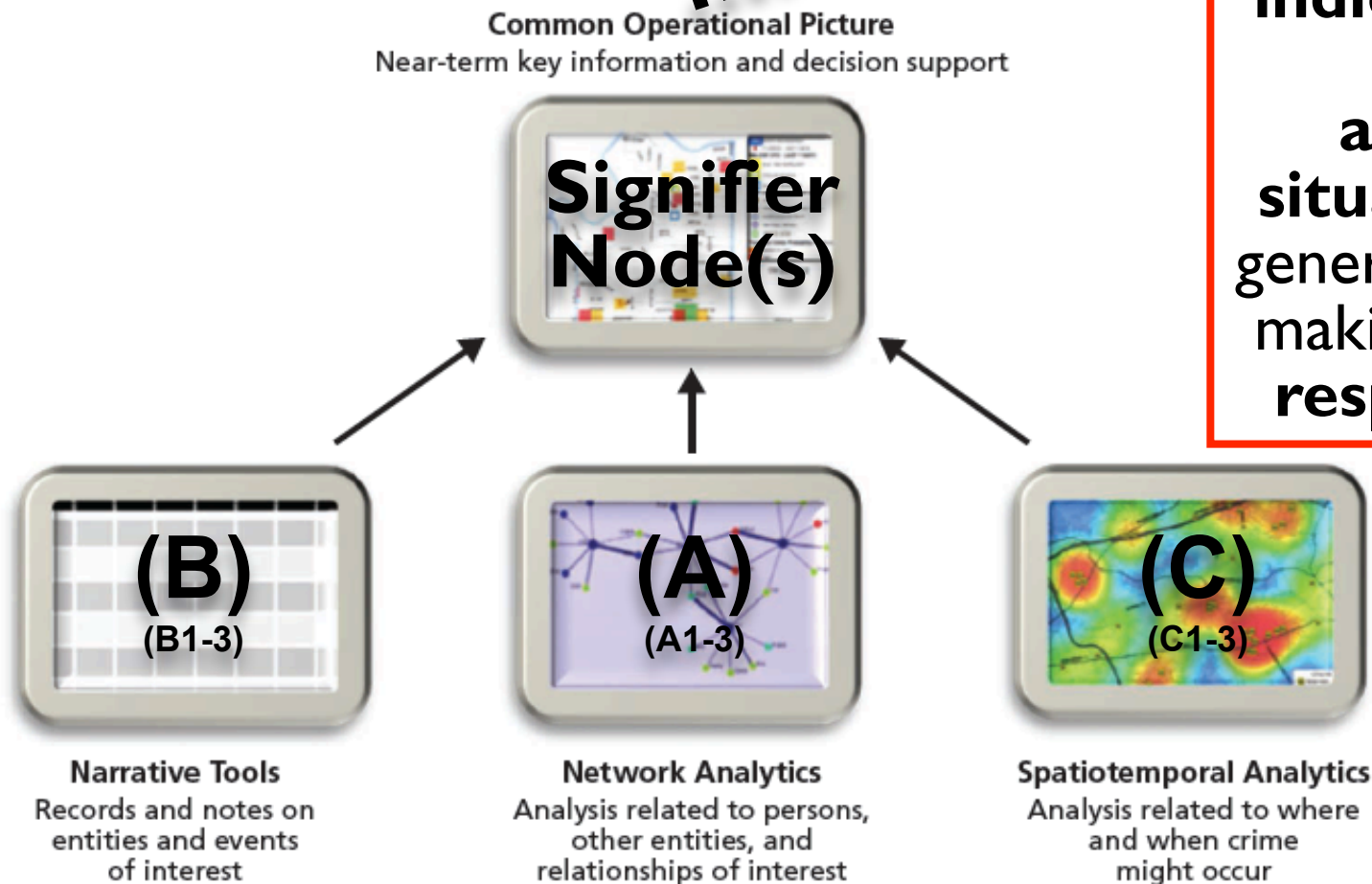
(A) ‘Key Actors’ - e.g. who? (e.g. OC groups, individuals, other ‘targets’, etc.)	(A1) Events - e.g. what? when? where?
	(A2) Patterns - e.g. how?
	(A3) Drivers - e.g. why?
(B) ‘forces/factors of change’ - e.g. what activity? (e.g. SOC areas, etc.)	(B1) Events - e.g. what? when? where?
	(B2) Patterns - e.g. how?
	(B3) Drivers - e.g. why?
(C) ‘possible change over time’ - e.g. when? / where? (e.g. environment, PESTLE/PMESII [SoSD] indicators, SWOT, etc.)	(C1) Events - e.g. what? when? where?
	(C2) Patterns - e.g. how?
	(C3) Drivers - e.g. why?

Aim = capture: (i) the **players**; (ii) their **relationships**; (iii) their **drivers**
(e.g. their **means, motives & opportunities**).

Fusion approach #5

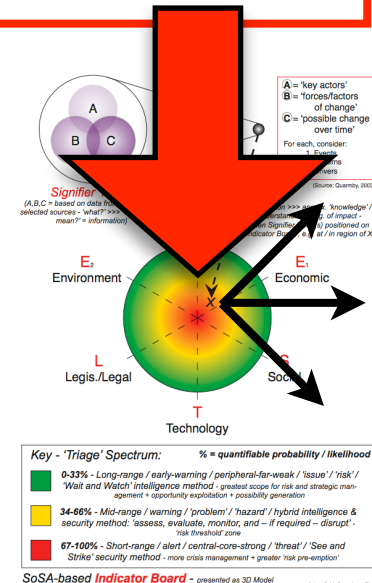
130 Predictive Policing: The Role of Crime Forecasting in Law Enforcement Operations

Figure 5.5
Tools to Create Shared Situational Awareness



RAND RR233-5.5

Generation of **'Signifier Node(s)'** for positioning on triage-related/colour-coded **'indicator board(s)'** = for context appreciation + situation awareness generation >>> help for making **where next + response decisions**



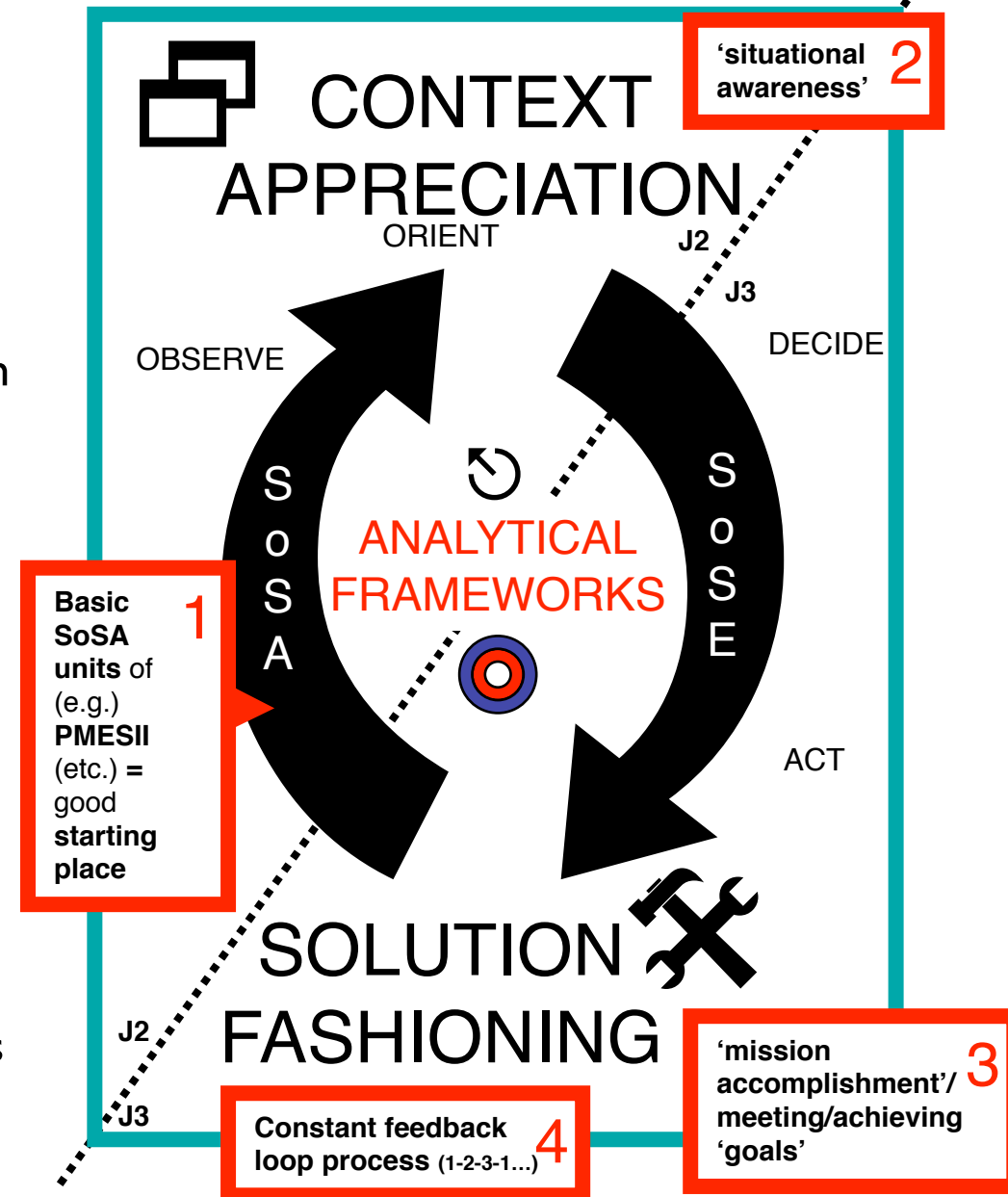
Conclusions #1

- Arguably **‘SoSA+SoSE’ (i.e SoSD) approach** advanced here in CYBINT domain >>> better:
 - (i) **captures enterprise-relevant ‘intelligence dynamics’** - e.g. info flows, cybernetic ‘feedback-loop’, networked dimensions, etc. - **found in CYBINT** work; +
 - (ii) **joins up the many different ‘systems’ involved** + encountered during MFOs (+ *not just in cyber domain*) in overall virtual + physical GSR and CCP environments.
 - (iii) **‘fills the/any gaps’ + offers greater contextualisation** of CYBINT-related full-spectrum-ranging issues, problems, hazards, risks + threats.

Conclusions #2

Key Takeaway:

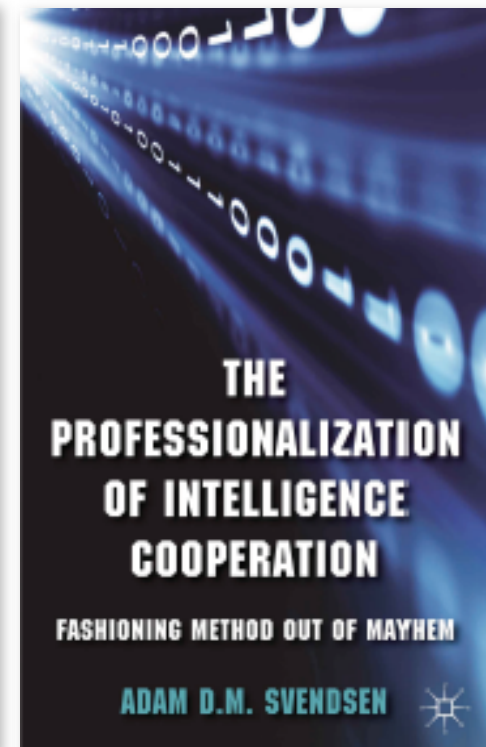
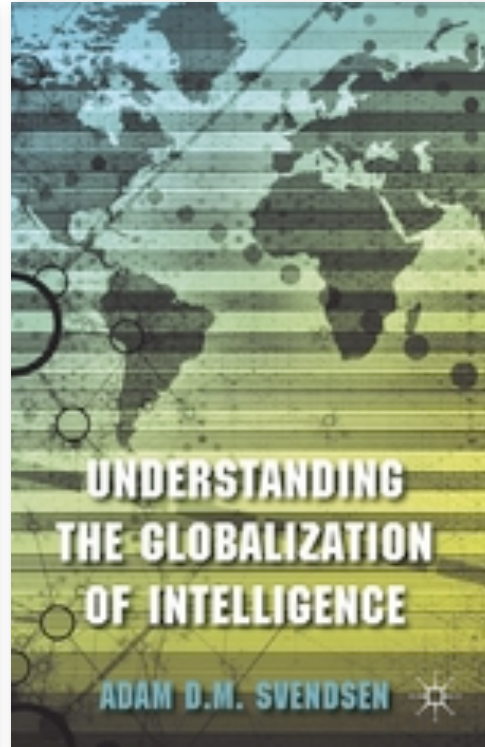
- Integrated/joined-up/comprehensive CYBINT '**SoSA+SoSE**' (**SoSD**) approach =
 - Helps **meet 'mission accomplishment' ends** - e.g., transform developments + better **keep 'ahead curve of events'** proactively.
 - Can be readily overlaid with other (perhaps more familiar) approaches - e.g. **OODA Loop**, etc.
 - Encourages **greater 'thinking outside of the box'** in CYBINT-related enterprises.
 - **Assists in/with both collection + analysis** in overall enterprises - e.g. better refines gathering platforms/sensors focus, tasking + targeting, etc.



Conclusions #3

- Generally, **grander strategic + architectural + shaping approaches** - inc. **greater structural + cultural efforts** = esp. pressing:
 - (i) during our **contemporary ‘Big Data’ + ‘Cyber’ (*writ large*) age** +
 - (ii) when **experiencing much ‘sensory’ + other conditions of ‘information/data overload’** +
 - (iii) as do more **‘Collective Intelligence’ (COLINT)** while scrutinised more by more involved public +
 - (iv) while continually **subjected to, e.g., ‘Snowden-related’ allegations** (or so-called ‘revelations’) + assoc. mis-/distrust; +
 - (v) as related challenging **‘legalisation’/‘legalism’ trends extend >>> ‘Smart-Law’** to instead needing advancement = better weighing Soft/Hard Law dimensions.

Next steps & learn more:



Adam D.M. Svendsen, **‘Advancing “Defence-in-depth”’: Intelligence and Systems Dynamics’,** *Defense & Security Analysis* (2015).

Adam D.M. Svendsen, **‘Contemporary intelligence innovation in practice: Enhancing “macro” to “micro” systems thinking via “System of Systems” dynamics’,** *Defence Studies* (2015).

‘The Intelligence-domain System of Systems Dynamics Reference Content (SoSD)’ research project - an innovative partnership between the **Global University Alliance** (www.globaluniversityalliance.net) + the **Copenhagen Institute for Futures Studies** (www.cifs.dk) = focuses on System of Systems Dynamics (SoSD) in CYBINT + other INT domains:
www.cifs.dk/en/gua.asp / Reuters ResearcherID: www.researcherid.com/rid/D-9577-2015