

Library services in a new perspective: Unifying Resource Management

Jo Rademakers Head of LIBIS @ K.U.Leuven





# KATHOLIEKE UNIVERSITEIT



# K.U.Leuven

- Comprehensive University
- 14 Faculties; 3 groups
- Including the Bachelor's campus in Kortrijk
- Science, Engineering and Technology
  - 8000 students (1600 international)
- Humanities and Social sciences
  - 20.000 students (2600 internarional)
- Biomedical sciences
  - 9000 students (1000 international)



#### Leuven Integrated (B)Library and Information System

Part of K.U.Leuven responsible for central library automation

Governed by a management board

- Since early 70's
- Service offer for external organisations
- 16 highly qualified persons
   + experts of library and ICT
- Partnership with Ex Libris





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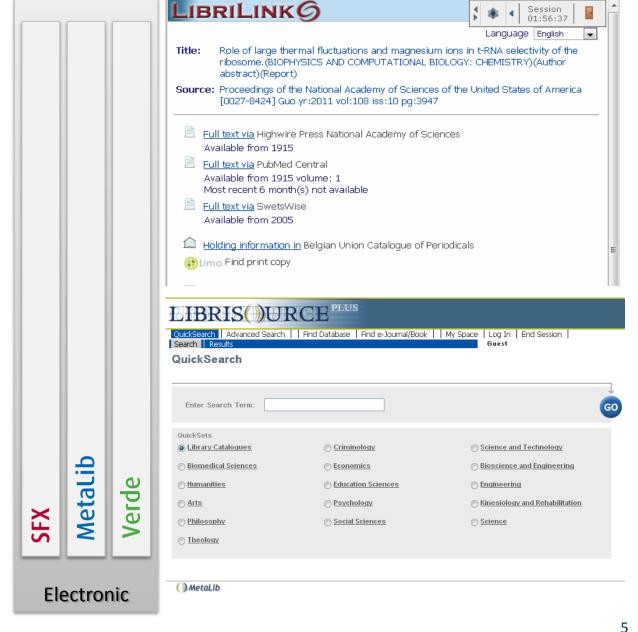
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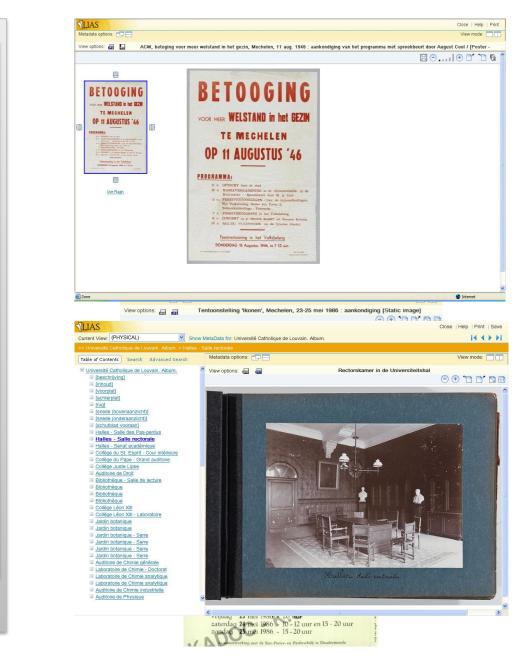
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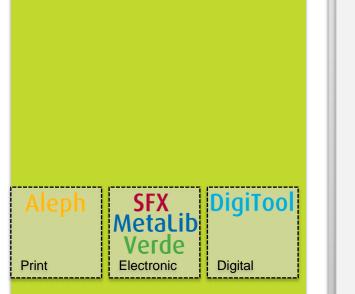
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LIBISnet



Lierman, E., Michaux, L., Beullens, E., Pierre, P., Marynen, P., Cools, J., Vandenberghe, P. (2009). FIP1L1-PDGFR alpha D8

#### Academic

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 K.U.Leuven (General) Non-KULeuven publicat

Educational Policy

Rectorial Offices

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- Research Policy
- Science, Engineering and
   Student affairs
- University Administration

Articles in internationally reviewed scien

(2011) JAK2 rearrangements, including the novel SEC31A-JAK2 fusion, are recurrent in classical Hodgkin lymphoma.

Van Loo, P., Nordgard, S., Lingiaerde, O., Russnes, H., Rye, I., Sun, W., Weigman, V., Marynen, P., Zetterberg, A., Naume, B copy number analysis of tumors. Proceedings of the National Academy of Sciences of the United States of America, 107(3

Dewaele, B., Floris, G., Finalet-Ferreiro, J., Fletcher, C., Coindre, J., Guillou, L., Hogendoorn, P., Wozniak, A., Vanspauwer Rychter, M. (2010). Co-activated PDGFRA and EGFR are potential therapeutic targets in intimal sarcoma. Cancer Resear

studies of t(11;18)(q21;q21)-positive and -negative gastric MALT lymphomas reveal both unique and overlapping gene

cryptic SEC31A-ALK and NPM1-ALK fusions. Haematologica, 95(3), 509-513 (citations : 7) (IF most recent : 6.42).

large B-cell lymphoma shows transcriptional features suggestive of a tolerogenic host immune response. Haematologi

Froyen, G., Govaerts, K., Van Esch, H., Verbeeck, J., Tuomi, M., Heikkilä, H., Torniainen, S., Devriendt, K., Fryns, J., Maryne focal dermal hypoplasia. Clinical Genetics, 76(6), 535-543 (citations : 6) (IF publication year : 3.3) (IF most recent : 3.3)

Dosage-dependent severity of the phenotype in patients with mental retardation due to a recurrent copy-number gain : of Human Genetics, 85(6), 809-22 (citations : 6) (IF publication year : 12.3) (IF most recent : 12.3).

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Duewel, M., Welteke, V., Oeckinghaus, A., Baens, M., Kloo, B., Ferch, U., Darnay, B., Ruland, J., Marynen, P., Krappmann, NF-kappa B by Cleaving Malt1 Ubiquitin Chains, Journal of Immunology, 182(12), 7718-7728 (citations : 24) (IF publica

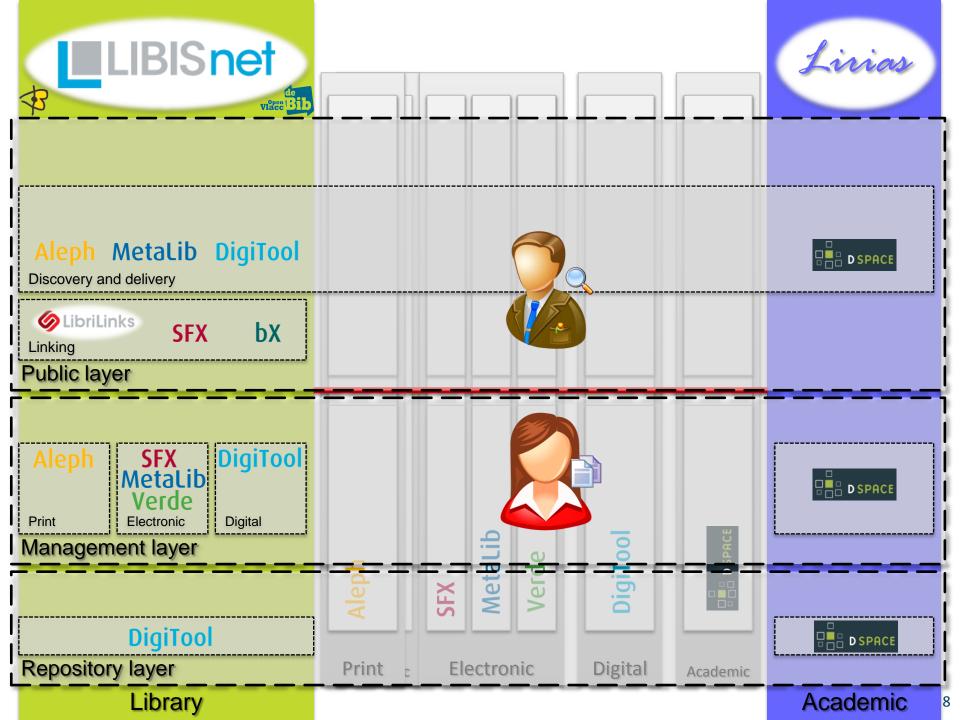
FIP1L1-PDGFR alpha T674I eosinophilic leukemia with single agent sorafenib. Leukemia, 23(5), 845-851 (citations : 17

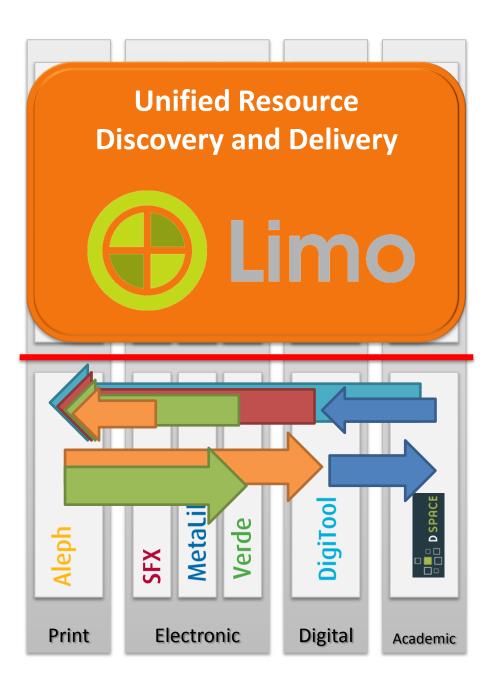
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LIB





# K.U.Leuven libraries

- 11 Libraries
- >4 M items
- Large e-resource collection
- Several repositories (research, AVM...)
- Integrate with
  - Archives
  - Museums



### K.U.Leuven libraries

- Changing expectations of stake holders
  - End users
  - Management
- Consolidtation of working processes
  - 95 % of original cataloguing
  - Go E-only
  - Integration of dispersed workflows
  - Integration in / with other systems eg. Blackboard, SAP, SSO, Self service systems incl. payment systems...



### K.U.Leuven libraries

- Great team of librarians (approx. 170)
  - new generation coming in
- Stagnating budgets (ahum...)



# A Library network

#### • Different types of libraries:

- Collections
- Size
- Personnel
- Budget
- Needs
- Different cataloguing needs
  - Local keywords



# A Library network

- Multilingual
- Different patron types and sources
- Seperated administrative data (where needed)
- Resource sharing
  - ILL  $\leftrightarrow$  Intra-consortial borrowing
- Specific interfaces (including API's) and reports



# A service provider

- Total Cost of Ownership (TCO)
  - Streamline technology
  - Complexity of operations
- Maintain / Increase service levels
- Sustain added value
  - Customised services / reports
- Public libraries
  - Focussed towards fulfillment...



#### Why we became a development partner

- Ex Libris came to us with an interesting vision about the future of libraries and library systems
- Challenging times for libraries
  - Net-generation
  - Budget cuts
  - There IS a world outside
- After streamlining the front office we need to streamline the backoffice → expectations
- We think we have something to offer and are encouraged by university management



### What we expect...

- From the process
  - Open minded approach!
  - Focus on what *really* matters
  - Question every existing workprocess
  - Think about alternatives for outdated processes
  - Think about new services
  - Look beyond traditional library borders
  - Exchange of best practices



### What we expect...

- From the solution
  - A framework to create new services
    - e.g. based on statistical information
    - Alternatives for outdated processes
    - Integrated in the world outside
  - Integration of workprocesses across material types and departments...

but also across other library like organisations



### What we expect...

- From the solution
  - Reduce Total Cost of Ownership (TCO)
    - Streamlined technology
    - Complexity of operations
    - Less cataloguing
  - Increase service levels



#### **Goals of Unified Resource Management**

- Integration of back-office processes (independent of material type, format, acquisition method) to
  - Streamline current work processes
  - Optimize staff resources
- Decrease total cost of metadata management through
  - New possibilities for automated data enrichment
  - Community building

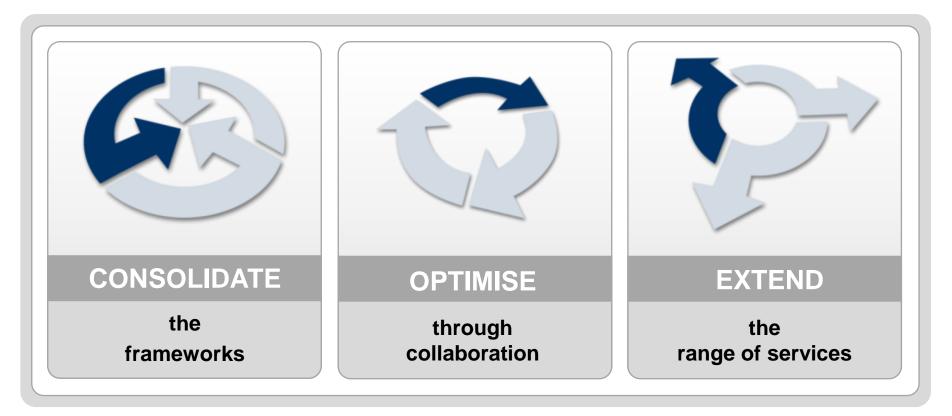


#### **Goals of Unified Resource Management**

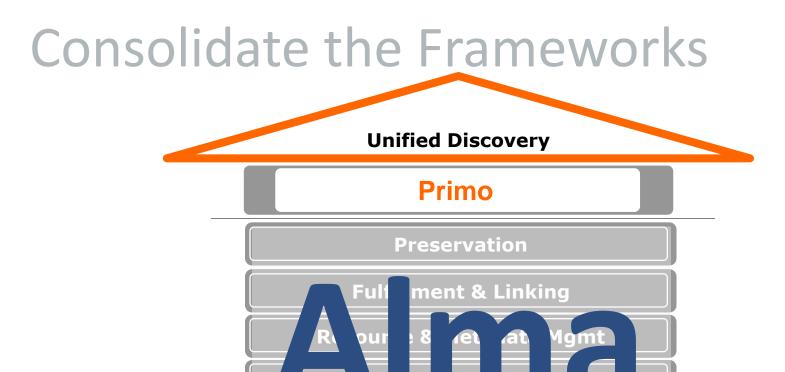
- Increase cooperation between libraries for ex. acquisition, collections, technical support...
  - Exchange of expertise and knowledge
- A service-oriented architecture that allows for local adaptations and additions to fulfill local needs



#### Strategy







**Unified Management** 

**Selection** 



#### Collaborative Metadata management **Community Zone** Community Zone for global, shared **Library Zone** bibliographic & authority records Library Zone for private bibliographic Inventory & authority records Inventories to reflect **holdings** and institutional structure © Ex Libris

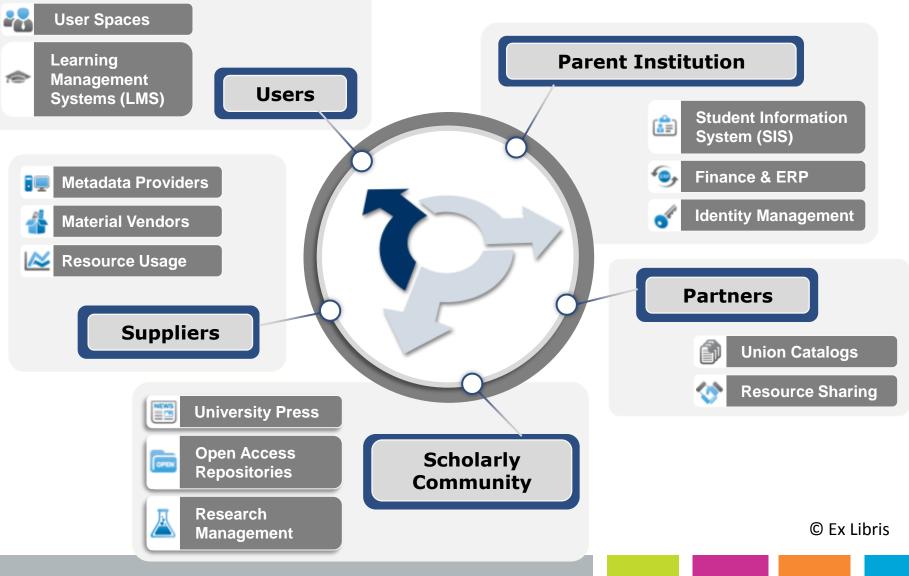




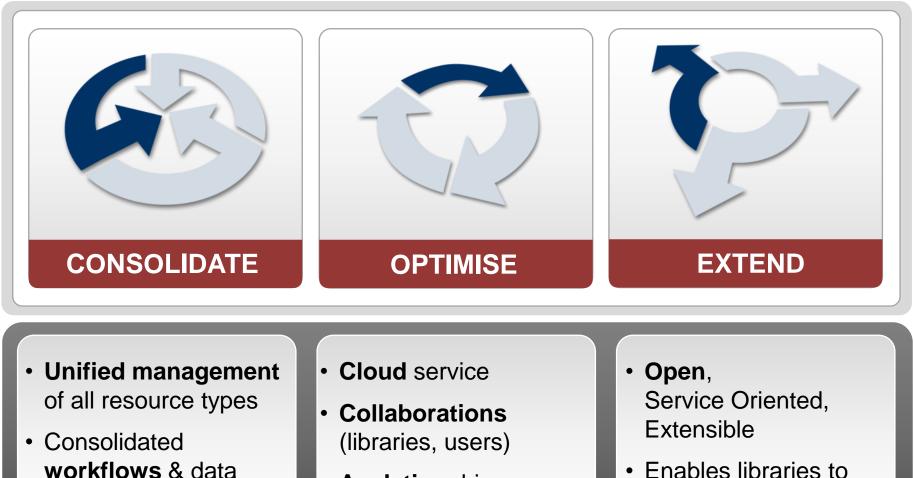


- User-driven collection development
- Cross-resource type selection
- Combined acquisition and activation
- Usage-driven evaluation & renewal
- Digitization on demand
- Unified fulfillment P, E, & D





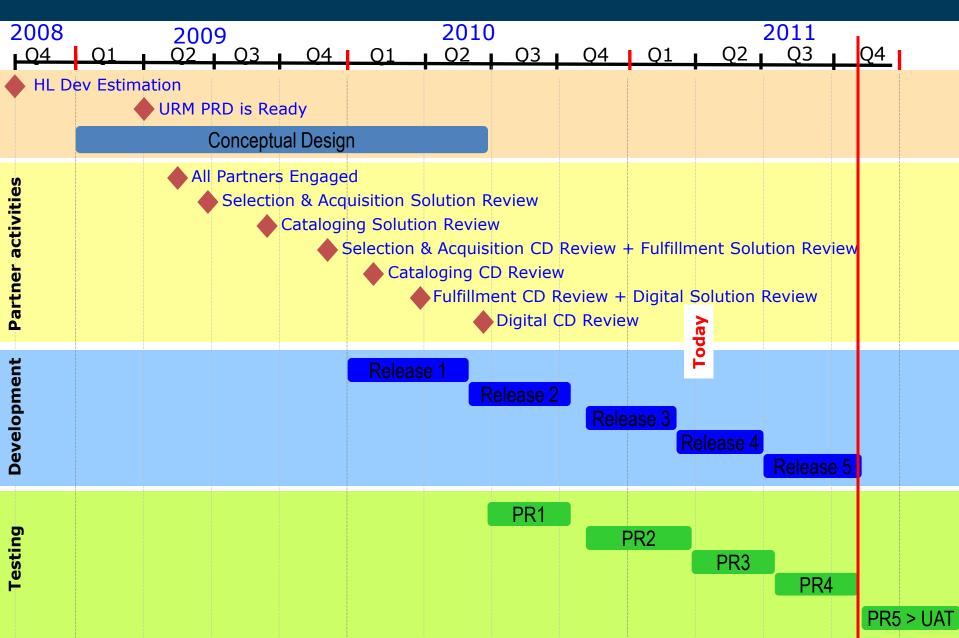




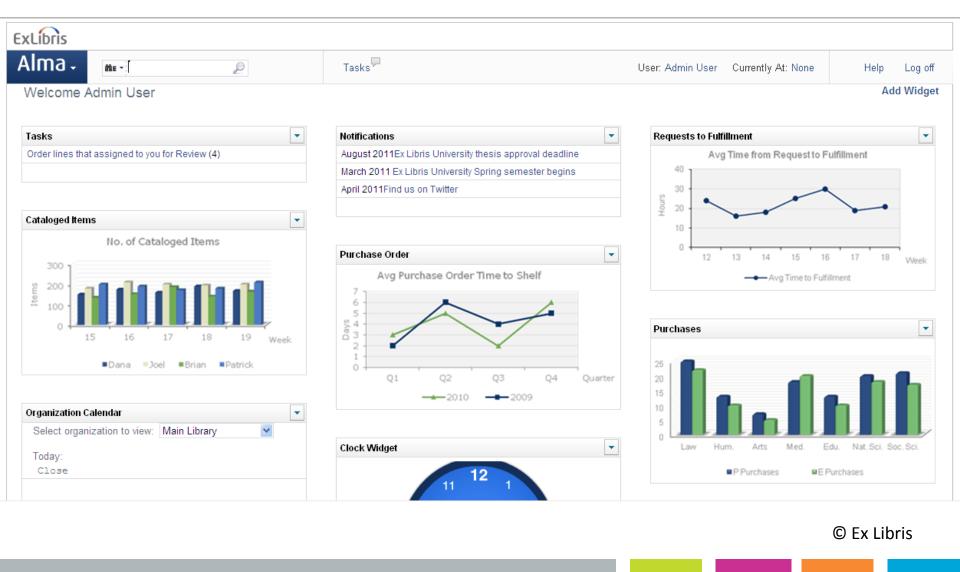
• Analytics-driven

 Enables libraries to offer new services











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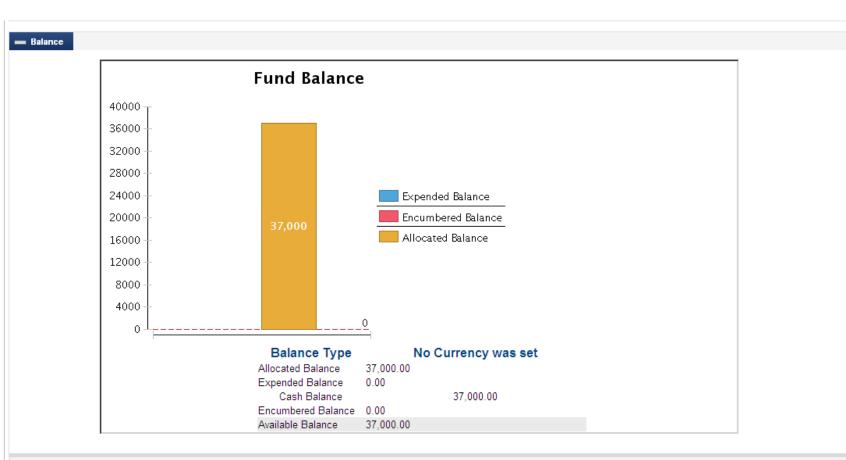


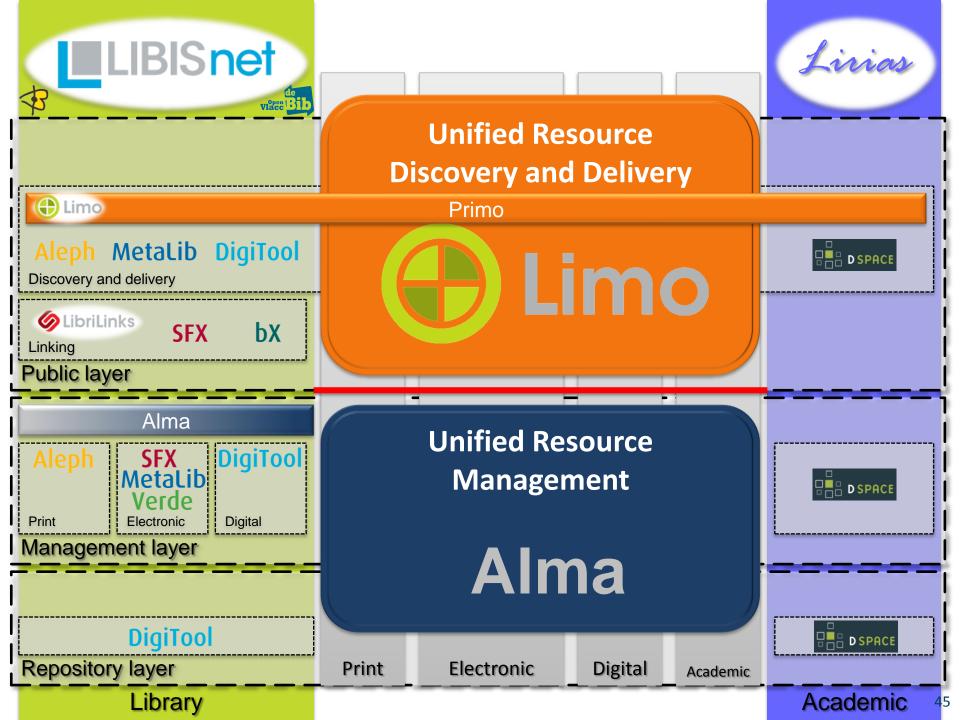
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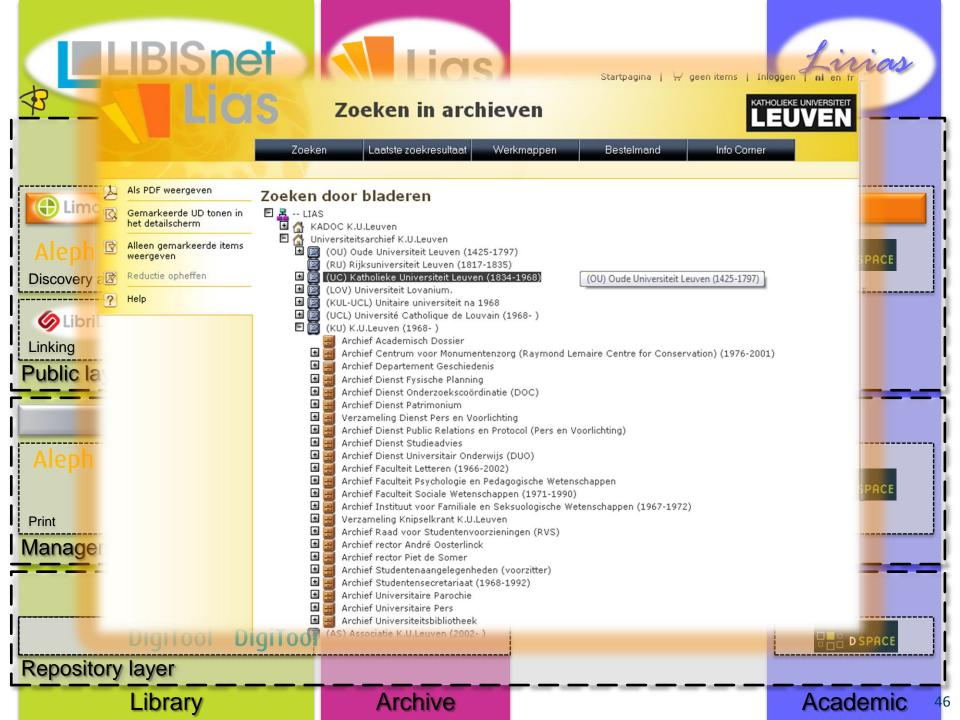


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## Menu of the week

Monda	v ■ = vegetariar
Ť	Soup with sundried tomatoes, pasta and vegetables € 2.00 Carrot soup
A.	Tortellini pasta with cheese and spinach, served with tomato and corn $\in 4.10$ Hungarian stew with vegetable rice $\in 5.00$ Turkey roll with pepper cream sauce and peas $\in 4.60$ Turkey steak with Provencale sauce $\in 2.60$ Chicken fillet with vegetables and sauce $\in 4.10$ Vol-au-vent $\in 3.50$
P	EXTRA SALAD 0.90 (TAKE AWAY 1.40) SELECTION OF SANDWICHES TODAY'S COLD PLATE SALAD OF THE WEEK
	•
Tuesda	ay ■ = vegetariar
Ş	Chervil soup $\in$ 2.00 Creamy chicken soup with Chinese cabbage and curry
	Perper stuffed with quern and vegetarian source $\in 4.10$

Pepper stuffed with quorn and vegetarian sauce € 4.10 ■ Snachetti holognaise € 2.60 - 3.10



# Thank you!



### Jo Rademakers

LIBIS @ K.U.Leuven

- PB 5592 de Croylaan 54
  - B-3001 Heverlee
  - +32 (0) 16 32 22 66
- jo.rademakers@libis.be
- http://www.libis.be

